

ESGOBAETH LLANDAF  
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DIOCESE OF LLANDAFF  
WHERE FAITH  
MATTERS

## Diocesan Conference 2020 Feedback

### Feedback WordCloud

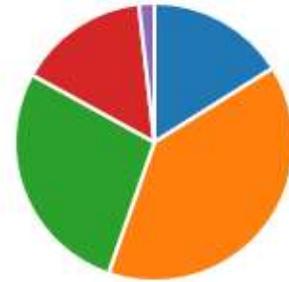


Feedback WordCloud based on most frequent use of word from Conference Feedback 2020

## Feedback response

Overall, how would you rate the Diocesan Conference?

Excellent	18
Very good	44
Good	31
Fair	17
Poor	2



- 55% thought the conference was excellent or very good.
- 17% thought it was fair or poor.

Overall, how equipped do you feel to implement Ministry Areas

112  
Responses

★ ★ ★ ☆ ☆  
2.86 Average Rating

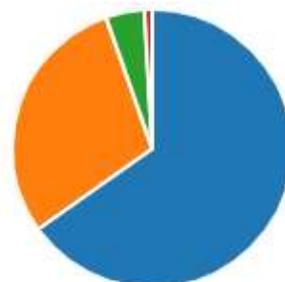
How organised was the conference?

112  
Responses

★ ★ ★ ★ ☆  
4.07 Average Rating

How were the joining instructions and pre-conference material?

Very useful	73
Somewhat useful	33
Somewhat not useful	5
Not at all useful	1



- 98% thought the pre-conference instructions and materials were very useful or somewhat useful.
  - 5% thought they were not useful.
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## What did you like about the conference?

Overall, people liked that the conference was online which cut down on travel and allowed for a more relaxed and better attended conference, with more people able to contribute. The breakout rooms were well liked by the majority who also felt the conference was well organised and ran smoothly. Some people liked the chat function and the ability to ask questions when they occurred. Presentations were clear, and the input of guest speakers was appreciated.

Bishop June, the Chair of Conference, and the Chair of Diocesan Board of Finance and the Director of Communications were singled out for clarity of message and their engaging communication style.

People also enjoyed hearing joyful stories of how the Diocese responded to ministry and mission during Covid-19.

## What did you dislike about the conference?

The problem with accessing the Thursday evening Zoom session was highlighted as a concern. People also expressed their gratitude for a swift resolution. The lack of Welsh language throughout the conference was also raised.

While some enjoyed using the chat function others found it distracting. However, in relation to the Chair asking delegates to keep the chat to minimum during presentations and how questions were selected for discussion, some people felt this was stifling feedback. Some would have liked more time for questions while others would have liked more time in breakout groups.

Being on Zoom for a long period of time and not being able to network face to face was also raised.

## Ministry Areas

Given the conference focused on accelerating Ministry Areas, there was some feedback that this was happening too fast. There was also a feeling that a longer period of consultation would have been useful prior to grouping Ministry Areas. Receiving the Ministry Area handbook a few days before the conference was raised. It was felt that receiving the Ministry Area handbook earlier would have been helpful. Concerns about a tight timescale and the amount of work to complete Ministry Areas was also highlighted.

However, feedback also shows a sense of enthusiasm and encouragement that Ministry Areas were finally happening. Some were excited to get started, while those in Ministry Areas or already on the journey to formation, felt optimistic about the working relationship they have developed.

Overall, the feedback was about clarifying the process and a road map setting out the next steps. People also asked for greater communication and an opportunity to share best practice and learn from others.

## Recommendations

- Communicate the next steps for supporting the implementation of Ministry following the Diocesan Conference.

- Develop a series of toolkits to support Ministry Areas understand actions they need to take.
- Publish the Ministry Area communications plan on the Diocesan website and ensure timely and informative communication of Ministry Area development.
- Encourage, facilitate and support communications to and within Ministry Areas to strengthen relationships
- Ensure future Conference materials are circulated at least one week before the event.
- Consider hosting future Diocesan Conference online.